Call Before You Clear!
Cross Bore Awareness for Plumbers
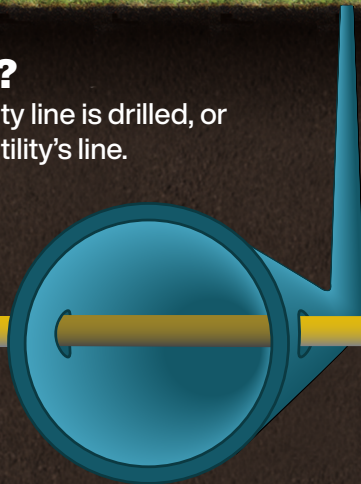
What is a Cross Bore?

A cross bore occurs when a utility line is drilled, or bored, into or through another utility's line.

Be Aware of Sewer Backups & Repairs

Sewer backups can result from a variety of issues. Check for a potential cross bore when determining what is causing a sewer backup. Customer does not have to have natural gas service to experience a sewer issue due to a cross bore.

For more natural gas safety information visit
KansasGasService.com/CrossBore

Kansas Gas Service
A Division of ONE Gas

If There is a Sewer Line Backup:
Check for a cross bore before trying to clear it!

Before trying to clear the clogged sewer line, we suggest using a camera to check for a cross bore. **If you do not have a camera, call us at 888-482-4950.**

Using any type of line clearing tools could damage the gas line, allowing gas to escape. Gas that escapes can migrate, or travel, and enter buildings and homes. Under certain circumstances, the gas could ignite and lead to injury or death.

If you discover a cross bore, call us at 888-482-4950.

For more information, visit **KansasGasService.com/crossbore.**

If you smell gas or have any gas emergency, leave the area immediately, **then call 911 and us at 888-482-4950.**

Do not operate any electrical equipment including phones, light switches, garage doors or vehicles.

Call 811

Follow these safe digging tips for plumbers and contractors to stay safe and protect our infrastructure:

Kansas 811
Know what's **below.**
Call 811 before you dig.

- Call 811 at least two business days before you dig to have underground utility lines marked. It's a free service and it's the law.

- Verify the marks are fresh and complete. Do not use markings from someone else's work or a previous project.

- Respect the marks and be aware of the tolerance zone, which is the area located on either side of the pipe, where you can't use mechanized equipment. This is a minimum of 24 inches from the outer edge of the pipe.

Additional safety information and resources are available at **KansasGasService.com**.

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